

### Networking...the IT way

Today, the modern business world relies heavily on speed, efficiency and how customers can be served best. By introducing a networking environment or updating your current system, you can achieve the following benefits:

By centralising critical company data to one server location. In turn, office PC's and laptops will be freed up to perform more efficiently

Better data management & data integrity

Collaboration (share-point services) on data between multiple sites and remote locations

Remote access of centrally stored data from mobile users at different office locations

Creation of company intranet and email solutions

Networking print solutions

### Training at your *pace*, in your *home*

You may find it hard to believe - but your computer is set up differently to every other computer on the planet!

When you take private lessons with 1·2·1 IT, you learn how to use your own computer. Any problems or issues are resolved during training. Don't worry; you don't need good typing skills to learn how to use a computer.

With help and guidance from your personal IT Trainer, you simply sit in front of your computer and start using it straightaway, at a relaxed and enjoyable pace.

#### Some examples of what we do

We assist with purchase and set-up of PCs and laptops.

We install broadband, printers, scanners and other computer equipment (peripherals).

We show you how to keep in touch with family and friends using e-mail, MSN, Skype, etc.

We show you how to book flights, concert tickets and much more on the internet.

You'll learn how to use 'Microsoft Word' for typing letters.

We show you how to use on-line banking and on-line shopping and the internet.

And because we come to you, you don't waste any time travelling to and from classes.

And because we provide one-to-one training, you don't waste time covering irrelevant topics.

You only need to learn to do the things you want to do. We teach in accordance with your speed of learning and we do our very best to make learning as enjoyable as possible.

#### Benefits for you:

More confidence with technology

Learning at your own pace

Covering the topics that you want to cover

Plenty of time to have your questions answered

No travelling to and from classes

Quality of teaching

Value for money

Maximising the potential of your PC

**"...I used to cringe at the thought of opening up my computer..."**,

*Margaret O' Reilly, Raheny*

**"...instructed me where I needed..."**,

*Denise Warren, Clontarf*

**"...I was just about able to turn on the computer..."**

*Ann Joyce, Portmarnock*

**"...a hassle free experience..."**

*Noel Cusack, Drumcondra*

To read more, visit our website at [www.121it.ie](http://www.121it.ie)

Vouchers are also available for purchase.

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**Call us now to discuss your IT needs!**

**Making contact is the first step to an unimaginable amount of information.**

# 1·2·1 IT



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e: [info@121it.ie](mailto:info@121it.ie)

w: [www.121it.ie](http://www.121it.ie)

One to one  
Computer training & repairs,  
tailored to your own specific needs,  
at a time to suit you, in the comfort  
and privacy of your home or office.  
-Staff Training On Site-

The **difference** is... we come to **you**

See customer testimonials on our  
website at [www.121it.ie](http://www.121it.ie)

## 1·2·1 Computer training and repairs in your home or office

Welcome to 1·2·1 IT Computer Training – now celebrating 8 years in business!

We offer professional, confidential and tailored computer training either at your home or in your office. So, the difference is....we come to you!

1·2·1 IT offer custom-made solutions for your diverse training needs, saving time, hassle and money.

Geraldine Walsh, our Managing Director, takes a very active role in the running of 1·2·1 IT and she has over 20 years experience, working in various IT management roles around the world.

### We offer:

- Easy & simple solutions, communicated in a non-technical way
- Training at your pace
- Value for money guarantee
- E-mail support (up to three months)
- IT emergency calls

## Getting the IT competitive edge in business!

1·2·1 IT provides a variety of services to Irish businesses, including IT training, consultancy, setting up networks and all types of maintenance.

1·2·1 IT offers individual, tailored training for each member of staff at various levels within an organisation and customised training for small groups.

Our training programmes are designed around each person's knowledge and capabilities, skipping over the parts they know well and concentrating on the parts people want to learn more about. We answer all the 'whys' and 'hows' and rectify these problems as they arise. [Read soundbites from business users.](#)

**"..very professional and helpful.."**

*Jon Mooney, Invest & Prosper Ltd*

**"..completely organised the systems to suit our requirements.."**

*Carmel Brennan, Pace Shoe Boutique*

Benefits for your company:

- Quick response
- Professional and efficient service
- Flexibility
- On budget, on time, everytime
- Commitment to you
- No wasted time sitting through prepared classes

### IT & HR Departments

IT Departments, especially within SME's, can find it very difficult and time consuming to follow up on every employee's training needs. Outsourcing IT training could be the solution for your company.

At 1·2·1 IT, we provide training based on ECDL and more, providing documentation and standard reports for internal company use. As a first step, we will assess your training needs and provide useful progress reports along the way.

Benefits for your staff:

- A boost to their productivity
- An increase skills and confidence
- Get up to date with technology
- Leads to an increased sense of job satisfaction (i.e. lower staff turnover levels)

By implementing some or all of the above technologies, your business will have the IT competitive edge over your competitors. [Read soundbites from business users.](#)

**"... training was thorough, concise and made learning new skills a lot easier. . . "**

*Carol Hanna, Carol & Associates*

**"...flexible about time is a great bonus.."**

*Deirdre O'Connell, Europa Donna Ireland*

**"...extremely impressed by her professional approach..."**

*Dónal Ó Loinsigh, Colaiste Cholmcille*

**"...exactly the support I need to help me develope my own business..."**

*Paul Mulgrew, Mulgrew Pharmacies*

## 6 ways in which we are different

1. The difference with 1·2·1 IT Computer Training is that we come to you, wherever you are. From Portmarnock...to Navan...to Dalkey...to Kildare Town...to Howth...to Wicklow Town...to Castleknock..to Smithfield!
2. Now that we're a well-established business, we have a proven track record with a growing list of customers. We listen to customers first and provide them with the services that they actually want.
3. Once you become a 1·2·1 IT customer, we are always thinking about your IT needs. Our IT consultants are committed to delivering training programmes in an enjoyable and unique style.
4. We're not agents for any computer brands or retailers and therefore, we can genuinely offer you unbiased, expert advice when it comes to investing in technology.
5. 1·2·1 IT promotes continuous internal training – computers and software packages continuously evolve and therefore, your training needs evolve too
6. Our Vision.....  
**"To provide accessible and flexible IT services to private individuals in their homes and to all levels of staff in companies, both big and small. We want to empower individuals to take an active role in using their computers; we want to help companies understand more about what IT has to offer and how to use IT to their competitive advantage"**